



Implementing TWI: Creating and Managing a Skills-Based Culture

Patrick Graupp, Robert J. Wrona

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Featuring strategies employed in Lean, this volume describes the experiences of organizations using TWI more than 60 years after the Training Within Industry program turned the U.S. into the industrial giant that won World War II. Based on their experience implementing TWI in organizations as diverse as Virginia Mason Medical Center and Donnelly Manufacturing, Shingo Prize Winners Patrick Graupp and Robert Wrona prove why many consider them the most successful TWI trainers in the world.

Their hands-on manual provides the tools and templates that can turn your company's employees into a skilled and invested workforce capable of realizing unprecedented profits.

Praise for:

If you want to get from interesting displays to true standardized work, read this book.

? Jeffrey K. Liker, author, *The Toyota Way*

... uses cases to explain how to create no-nonsense culture change by teaching people how to do work differently, and how to relate to each other differently in order to work more effectively.

? Robert "Doc" Hall, Editor-in Chief, *Target Magazine*

Graupp and Wrona bring many examples of companies that [improved] competitiveness by improving their capacity to fully engage their workforce

? Steven Spear, Sr. Lecturer, MIT Sloan School of Management

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David Baxter:

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