



Customer-based IP Service Monitoring with Mobile Software Agents (Whitestein Series in Software Agent Technologies and Autonomic Computing)

Manuel Günter

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Presenting mobile software agents for Internet service monitoring, this research monograph discusses newly standardized Internet technologies that allow service providers to offer secured Internet services with quality guarantees. Yet, today the customers of such services have no independent tool to verify (monitor) the service quality. This book shows why mobile software agents are best fit to fill the gap. The book is addressed to mobile agent researchers looking for new and fruitful application areas. It will also be a valuable resource for innovative Internet providers who are looking for a service monitoring infrastructure going beyond monthly reports.

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